

02476 Machine Learning Operations Nicki Skafte Detlefsen

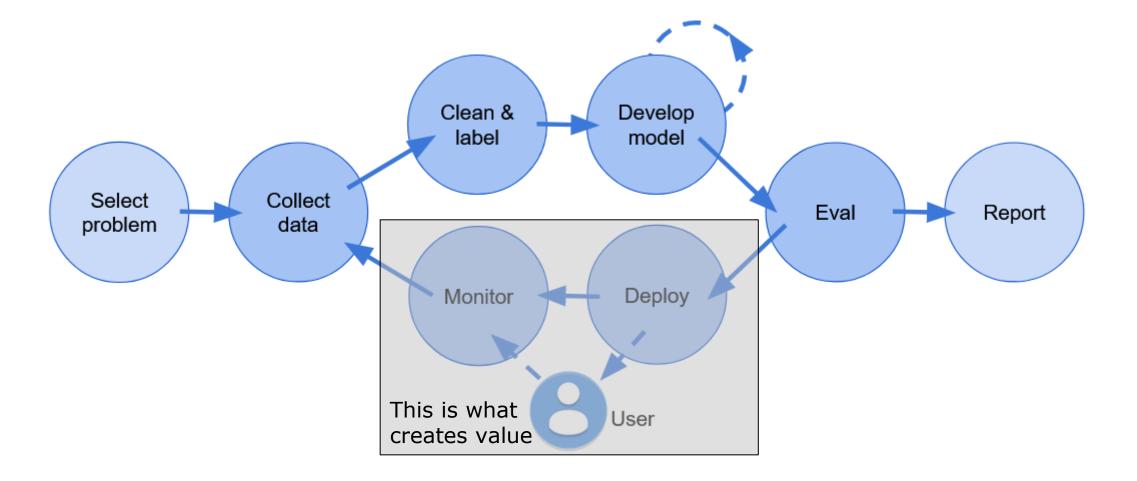
Monitoring

Based on slides by Duarte O. Carmo

15 January 2024 Technical University of Denmark



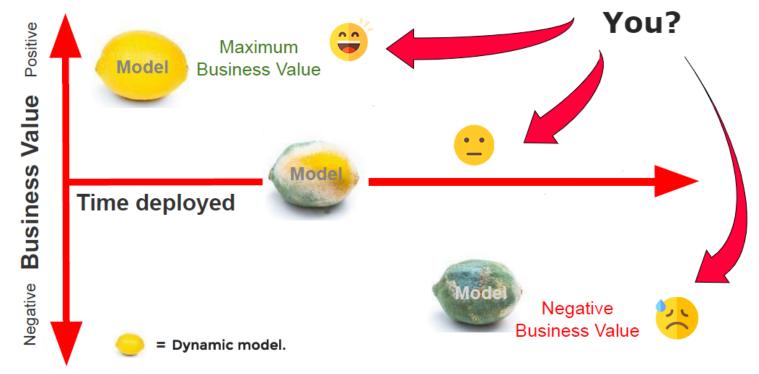
Remember this figure





We are in the endgame now

Machine Learning models are dynamic and degrade over time after being deployed to production.

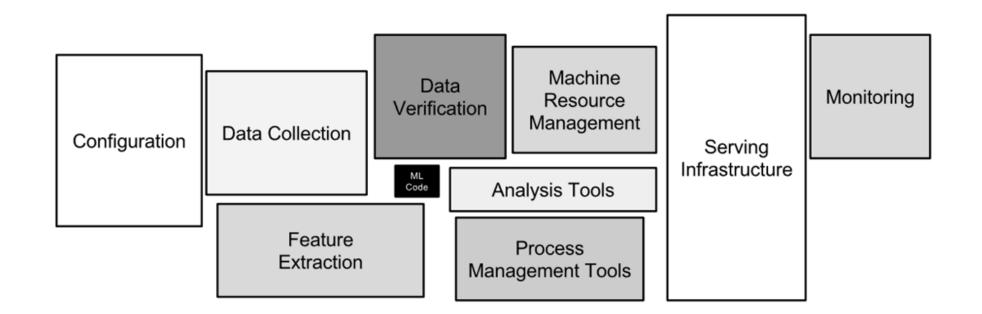


Emoji icons Source: www.flaticon.com

Operations is hard

"All models are wrong, but some are useful" - George Box

"87% of data science projects never make it into production"

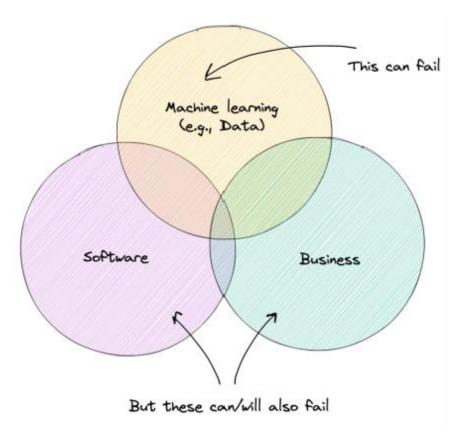


What can fail?

Monitoring deals with things if when they break

Applications will fail for many reasons, but we can group into three

- ML failures
- Software failures
- Business failures





Software failures

"Software is never done (only abandoned)"

All the reasons a non-ML application already can fail

- P Dependencies
- P Deployments
- P Hardware
- Downtime/crashing

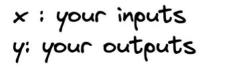


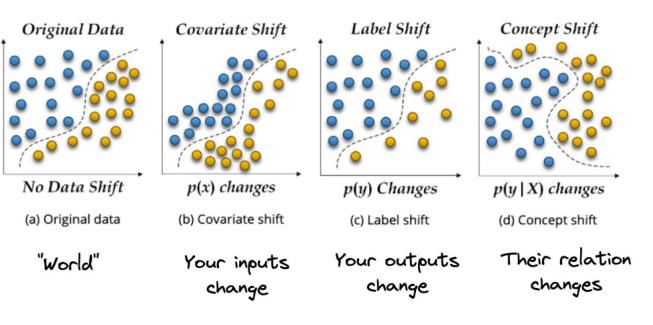


ML failures

ML specific applications can fail for even more reasons

- Edge cases
- Feedback loops
- Training != production





ML failures

<u>)</u> Data drift

Model perform worse on unseen data

<u> Target</u> drift

The world have changed, you need to wake up

Deal with by

✓ Train model on massive dataset initially

Obmain adaptation of large models

Retrain from scratch or finetune

ML failures

To know how you are doing, you most likely is going to need labels for incoming data.

Three ways to get them:

Hand labels

Annotate by hand, expensive as hell

Natural labels

You get correct label in the future, leverage it

Programmatic labels

Any feedback is better than non, get creative

Business failures

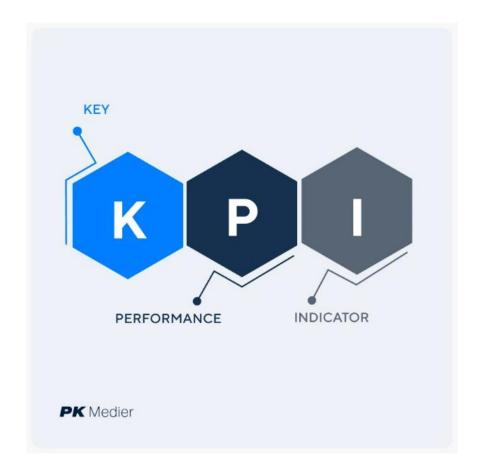
When ML deployments are not synchronized with business, then it fails

? We are not doing enough predictions

P Model predictions are not benefitting KPI

Deal with by

Better business alignment





Logs

P Logs are textual or structured records generated by applications

? They provide a detailed account of events, errors, warnings, and informational messages that occur during the operation of the system

? Logs are essential for diagnosing issues, debugging, and auditing.

Traces

? Traces are detailed records of specific transactions or events as they move through a system.

? A trace typically includes information about the sequence of operations, timing, and dependencies between different components.

? Traces help in understanding the flow of a request or a transaction across different components.

Metrics

? Quantitative measurements of the system.

? They are usually numbers that are aggregated over a period of time. E.g. the number of requests per minute.

P Metrics are used to get an overview of the system



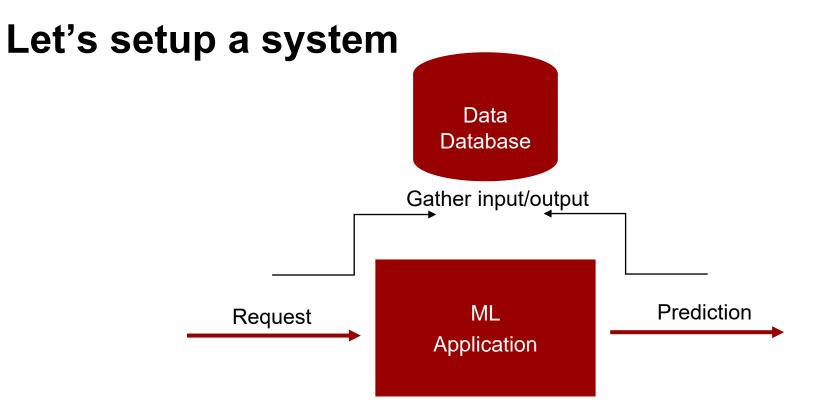
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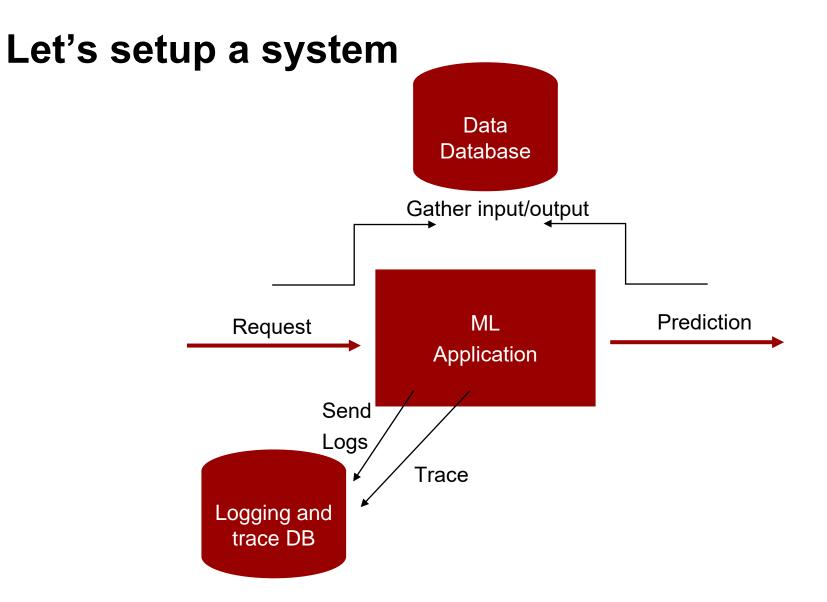
Let's setup a system



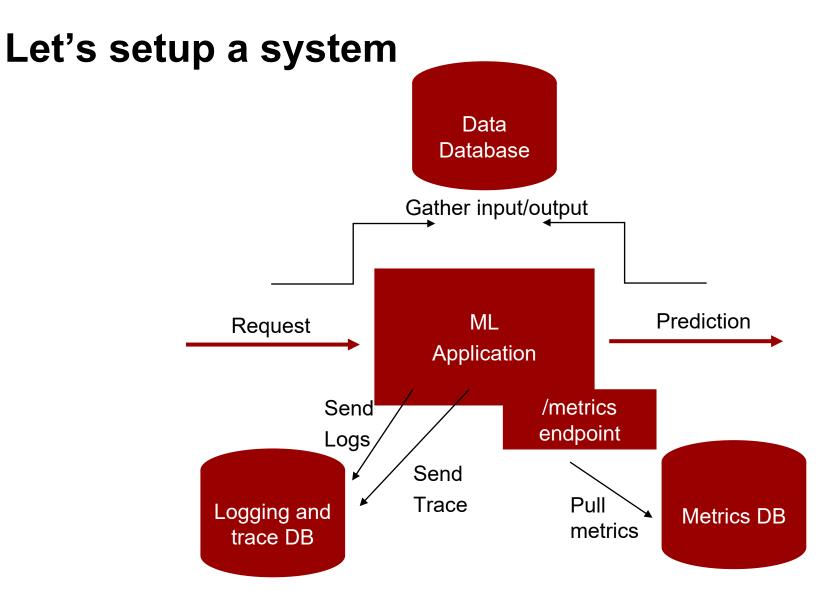




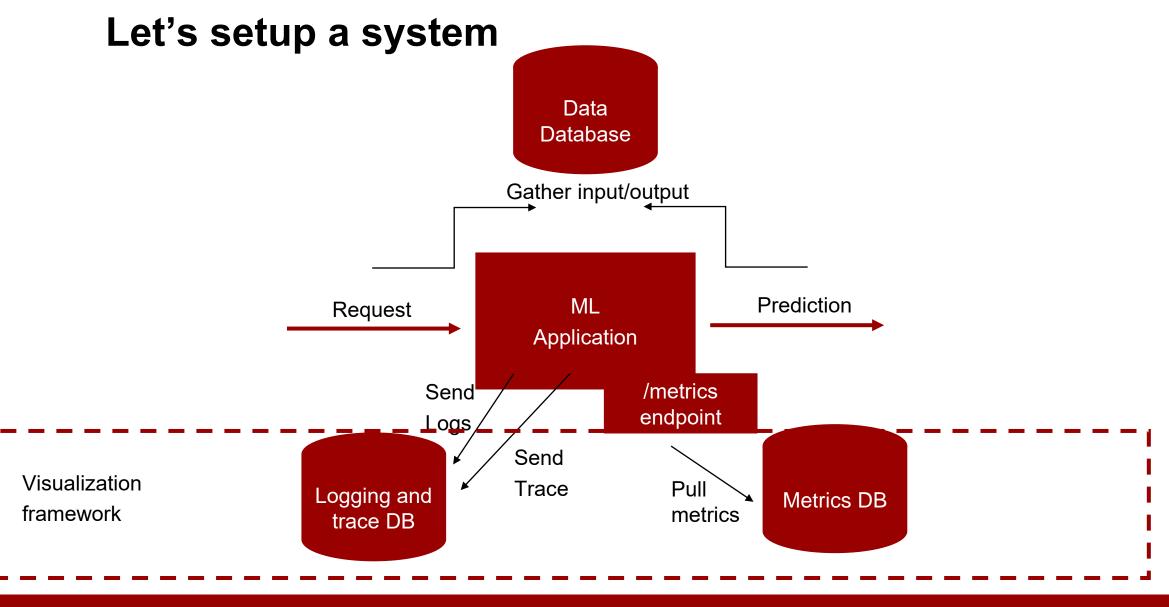




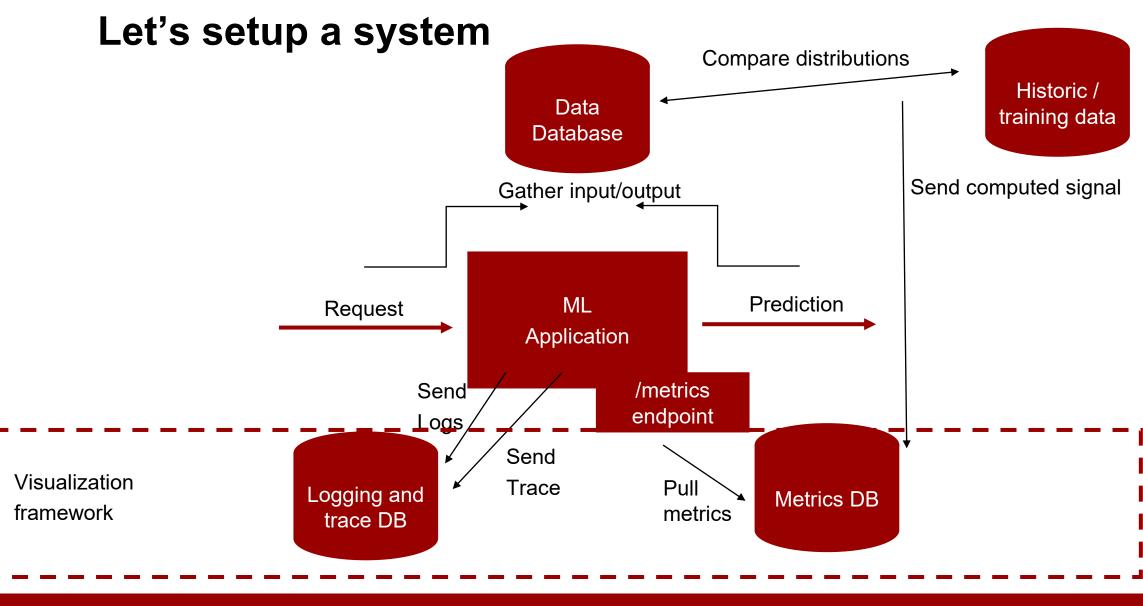




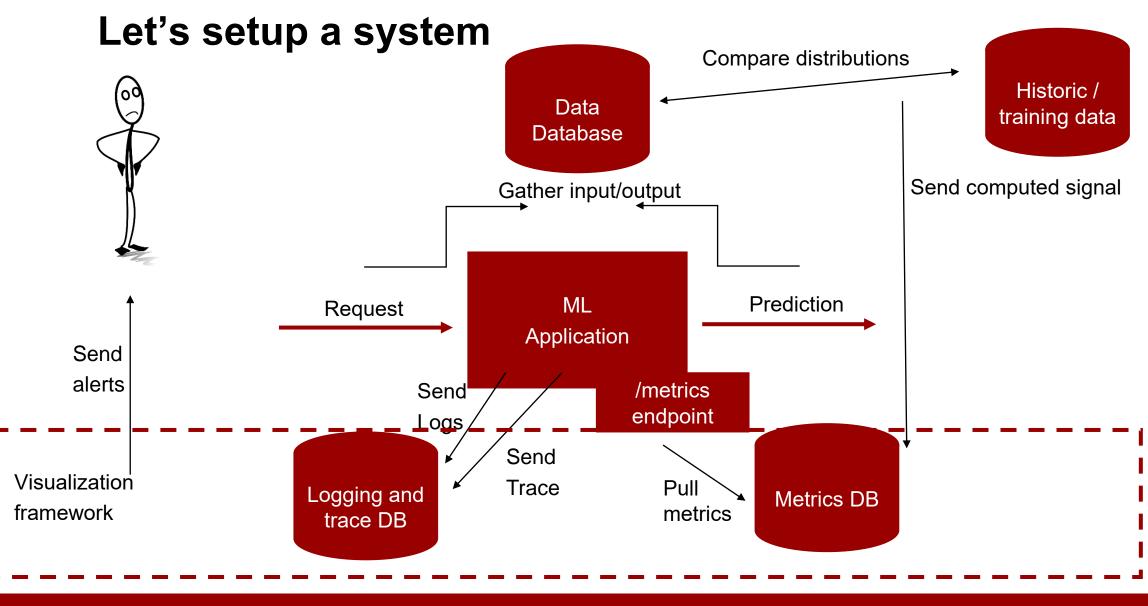










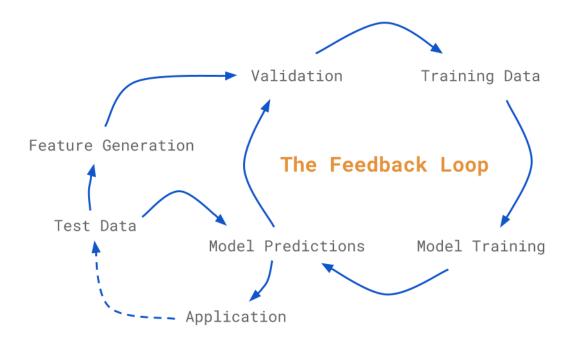


Summary

Things will break, so it is better to know when it happens

You are trying to deliver value, make sure you know when

Get feedback, save what you can





Meme of the day

